

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/28/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 17E210	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/20/2015
NAME OF PROVIDER OR SUPPLIER WESTVIEW MANOR OF PEABODY			STREET ADDRESS, CITY, STATE, ZIP CODE 500 PEABODY PEABODY, KS 66866		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000			
F 371 SS=F	<p>The following citations represent the findings of complaint investigation #89331 and #89333.</p> <p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY</p> <p>The facility must -</p> <p>(1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and</p> <p>(2) Store, prepare, distribute and serve food under sanitary conditions</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>The facility had a census of 51 residents. Based on observation, interview, and record review the facility failed to maintain cleanliness of 1 of 1 oven in 1 of 1 kitchen, which provided meals for the 51 residents who reside in the facility.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - Review of the June 2015 daily kitchen cleaning schedule revealed the following: · Staff to clean the grill, including the grease trap, after each use, or as needed (not initialed by staff, just a line marked through) · Staff to clean the stove top and oven, including the shelf, and sprinkler heads after each use (initialed by staff daily) 	F 371			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 371	<p>Continued From page 1</p> <p>Review of the June 2015 weekly kitchen cleaning schedule revealed the following:</p> <ul style="list-style-type: none"> · Staff to clean out the left side of the oven (initialed once, undated) · Staff to clean the grill (initialed once, undated) · Staff to clean the top of the stove (initialed once, undated) · Staff to clean the right side of the oven (initialed once, undated) <p>Review of the July 2015 daily kitchen cleaning schedule revealed the following:</p> <ul style="list-style-type: none"> · Staff to clean the grill, including the grease trap, after each use, or as needed (initialed by staff on 7/3/15, other days just a line marked through) · Staff to clean the stove top and oven, including the shelf, and sprinkler heads after each use (initialed by staff daily) <p>Review of the July 2015 weekly kitchen cleaning schedule revealed the following:</p> <ul style="list-style-type: none"> · Staff to clean out the left side of the oven (initialed once, undated) · Staff to clean the grill (initialed once, undated) · Staff to clean the top of the stove (initialed once, undated) · Staff to clean the right side of the oven (initialed once, undated) 	F 371			

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F 371	<p>Continued From page 2</p> <p>On 7/16/15 at 8:23 AM, observation revealed in the facility's kitchen, a double gas oven, a stove top with 6 burners over the left oven, and a grill over the right oven. Continued observation revealed, the knobs removed leaving the appliance inoperable and multiple drips and splashes of a brown and yellow substance covering the oven doors. Further observation revealed inside the right side of the oven, the door seal hanging down, a thick black build up inside the right oven, and a thick black build up inside the left oven. Continued observation revealed on the top of both of the oven doors, a thick, whitish, gray build up, with the appearance of multiple food crumbs in it. The back board of the appliance had multiple brown and yellow spots.</p> <p>On 7/16/15 at 7:25 AM, Maintenance Staff D verified the facility's oven was dirty, and stated he/she had suggested to the kitchen staff they clean it, several times.</p> <p>On 7/16/15 at 1:48 PM, Dietary Staff C stated staff had daily and weekly cleaning duties.</p> <p>On 7/16/15 at 1:35 PM, Maintenance Staff G verified the thermostat was out of adjustment, and the grill pilots were dirty, which caused flames.</p> <p>The facility's 12/2008 Food Service Safety Precaution policy instructed staff to keep all exhaust hoods, flues (a duct for smoke and waste gases produced by a fire, a gas heater, a power station, or other fuel-burning installation), and canopies clean to reduce fire danger.</p>	F 371			

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F 371	Continued From page 3	F 371			
F 456 SS=F	<p>The facility failed to maintain the kitchen oven in a clean, operating order, which serves meals to the 51 residents who reside in the facility.</p> <p>483.70(c)(2) ESSENTIAL EQUIPMENT, SAFE OPERATING CONDITION</p> <p>The facility must maintain all essential mechanical, electrical, and patient care equipment in safe operating condition.</p> <p>This REQUIREMENT is not met as evidenced by: The facility had a census of 51 residents. Based on observation, interview, and record review the facility failed to maintain 1 of 1 ovens in safe operating condition in 1 of 1 kitchens which provided meals to the 51 residents who reside in the facility.</p> <p>Findings included:</p> <ul style="list-style-type: none"> - On 7/15/15 at 4:30 PM, observation revealed in the facility's kitchen, a double gas oven, a stove top with 6 burners over the left oven, and a grill over the right oven. Continued observation revealed the appliance intact, and able to be turned on. <p>On 7/16/15 at 8:23 AM, observation revealed in the facility's kitchen, a double gas oven, a stove top with 6 burners over the left oven, and a grill over the right oven. Continued observation revealed, the knobs removed leaving the appliance inoperable and multiple drips and splashes of a brown and yellow substance covering the oven doors. Further observation</p>	F 456			

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F 456	<p>Continued From page 4</p> <p>revealed inside the right side of the oven, the door seal hanging down, a thick black build up inside the right oven, and a thick black build up inside the left oven. Continued observation revealed on the top of both oven doors a thick, whitish, gray build up, with the appearance of multiple food crumbs in it. The back board of the appliance had multiple brown and yellow spots.</p> <p>On 7/15/15 at 4:20 PM, Dietary Staff A verified on 7/15/15 at 1:30 PM, the oven had caught fire after staff turned it on, and flames were shooting out under the top of the burner. Dietary Staff A further verified he/she was able to turn off the oven, then the flames went out, and he/she did not smell gas. Dietary Staff A verified the facility would not use the oven until repairs were made, and the facility implemented a cold menu for the residents.</p> <p>On 7/15/15 at 4:26 PM, Administrative Staff B verified the kitchen appliance needed serviced, and he/she was waiting for maintenance to return his/her call.</p> <p>On 7/15/15 at 4:29 PM, Dietary Staff C verified there was an issue with the facility's oven. Dietary Staff C further verified every few months there is an issue with the oven's temperature gauges, and maintenance has to come and regulate it. Dietary Staff C verified the morning of 7/15/15, staff stated the oven caught fire as well, and staff was not to use the oven again until it was serviced. Dietary Staff C further verified he/she was uncertain as to why staff used the oven again in the afternoon before maintenance serviced it.</p> <p>On 7/16/15 at 7:15 AM, Administrative Staff B verified the gas service company came to the</p>	F 456			

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F 456	<p>Continued From page 5 facility and verified there was no gas leak.</p> <p>On 7/16/15 at 7:25 AM, Maintenance Staff D verified he/she had to frequently adjust the temperature in the oven. Maintenance Staff D further verified he/she came in recently to adjust the temperature, and the oven was unable to be adjusted. Maintenance Staff D verified there is something wrong with the oven, if he/she was unable to successfully adjust it.</p> <p>On 7/16/15 at 8:00 AM, Administrative Staff B verified staff had not informed him/her there was an issue with the stove until approximately 4:00 PM on 7/15/15. Administrative Staff B verified staff filled out an incident report, but just placed them in his/her box for review. (after the oven had emitted fire twice when lit) Administrative Staff B further verified the staff should have notified him/her immediately of the problem.</p> <p>On 7/16/15 at 8:40 AM, Dietary Staff E verified at 6:15 AM on 7/15/15, he/she attempted to light the pilot under the grill on the appliance, when doing so, a flame "whooshed" out, and knocked him/her off balance. Dietary Staff E verified he/she notified Dietary Staff A the oven was unusable, but he/she did not know if he/she passed the information on to administrative staff. Dietary Staff E further verified he/she filled out an incident report at the end of his/her shift, at approximately 12:30 PM.</p> <p>On 7/16/15 at 9:07 AM, Administrative Staff F verified he/she had instructed Dietary Staff E to complete an incident report, and he/she had placed it in the administrator's box.</p> <p>On 7/16/15 at 1:35 PM, Maintenance Staff G</p>	F 456			

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F 456	<p>Continued From page 6</p> <p>verified the thermostat was out of adjustment, and the grill pilots were dirty, which caused the flames.</p> <p>On 7/16/15 at 1:48 PM, Dietary Staff C verified he/she expected the staff not to use the oven a second time after the first incident on 7/15/15, and staff were informed not to use it. Dietary Staff C further verified the appliance had remained operable with the knobs intact until the evening of 7/15/15.</p> <p>On 7/16/15 at 2:00 PM, Administrative Staff B verified he/she would expect to be notified immediately, staff should not use the appliance, and place a sign up to inform all staff not to use the appliance.</p> <p>The facility's 12/2008 Fire Safety policy instructed staff not to use defective equipment and to report all hazardous conditions.</p> <p>The facility's 12/2008 Food Service Safety Precaution policy instructed staff to open the oven door for a few moments before lighting the pilot to allow gas leakage to escape. The policy further directed staff to keep all exhaust hoods, flues (a duct for smoke and waste gases produced by a fire, a gas heater, a power station, or other fuel-burning installation), and canopies clean to reduce fire danger.</p> <p>The facility failed to maintain the facility's kitchen oven in safe operating order, which serves meals to the 51 residents who reside in the facility.</p>	F 456			